

Is Your Association in Compliance with  
California's Civil Code requirement §1363.820 for  
Internal Dispute Resolution??

*Who on your board is trained to resolve disputes between  
association members?*

Mediating Solutions is now offering a webinar series designed to train your Board Members with the skills of a conflict resolution professional, and make your association compliant.

## Peace-Maker Training



### **Peace Maker Training - Level 1**

**WHEN:** 3 consecutive Mondays -  
beginning June 14<sup>th</sup>

**TIME:** 6:00 - 7:00pm PST

**COST:** \$129/person\*

(\$99 if paid by May 31<sup>st</sup>)\*

\*invite a second attendee from your  
board for 50% off!

This 3-part series provides  
participants with essential tools for  
**Managing Conflict** including:

- Communicating so You're Heard
- Diffusing Anger
- Dealing with Difficult People
- Bridging Differences with Others

Candice Gottlieb-Clark is the founder and President of Mediating Solutions, a firm dedicated to improving communication, and cohesion through conflict management and resolution. Candice's expertise lies in transforming emotional and chaotic interactions into harmonious team-driven relationships.



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